

going the extra mile with courtesy

Courtesy Matters™ is an Encana-wide program that is based on respecting local residents who live near our development and responding to concerns related to noise, dust, traffic, garbage and waste, which can accompany natural gas development. Small changes in our behaviours can make a big difference in the communities where we operate. The program is really about how we conduct ourselves in our daily activities and actions that reduce our impact with consideration for the people residing in the areas where we operate.

When we pay attention to respecting our neighbours, we can have a positive impact, beyond our operational activity. Examples of our employees and contractors embracing Courtesy Matters were shown during the severe winter weather that hit many communities earlier this year. One snowstorm in particular in Dawson Creek caught many people off guard and resulted in people trapped in snow drifts and important access routes blocked by excessive snow. Our field operators and contractors were able to help blocked and stranded motorists by clearing snow and pulling cars out of ditches.

Although these efforts have no direct impact on the disturbances our activity can create, it is these principles of respect and responding to people's needs that reinforce our approach to conducting business in communities where we operate.

Today Courtesy Matters sets the standard on how Encana conducts business and stakeholder engagement. It provides a clear set of expectations for those representing Encana, resulting in on-the-ground actions that lead to positive behaviours and respect of area residents.

For Courtesy Matters™ concerns in your community, please contact us:

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